

The Arc Erie County New York 30 Wilson rd. Williamsville, New York 14221

Notifying the Public of Rights under Title VI

The Arc Erie County New York operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

To obtain additional information about your rights under Title VI, contact Julianne Krause at the above address or (716) 458-1026.

If you believe you have been discriminated against on the basis of race, color, or national origin by The Arc Erie County New York, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with The Arc Erie County New York:

- 1. To obtain a Complaint Form from The Arc Erie County New York contact Julianne Krause at The Arc Erie County New York at the information provided above. In addition, a copy of the complaint form appears on the agency website at arceriecounty.org.
- 2. In addition to the complaint process at The Arc Erie County New York, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region VII, 901 Locust Street, Suite 404, Kansas City, MO 64106
- 3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
- 4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact Director of Quality Improvement and Corporate Compliance Sue Rosky at (716) 250-9493 or srosky@arceriecounty.org.