**NOTICE**

**Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law Section 1557 of the Affordable Care Act**

The Arc Erie County New York complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Arc Erie County New York does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**The Arc Erie County New York**:

* Provides free aids and services to people with disabilities to communicate effectively with us, such as:
* Qualified sign language interpreters
* Written information in other formats (large print, audio, accessible electronic formats, or other formats)
* Provides free language services to people whose primary language is not English, such as:
* Qualified interpreters
* Information written in other languages

If you need these services contact Julianne Krause Compliance at 30 Wilson Rd., Williamsville N.Y. 14221, 716-458-1026, or [jkruase@arceriecounty.org](mailto:jkruase@arceriecounty.org).

If you believe that The Arc Erie County New York has failed to provide these services or discriminated in another way on the basis of race, color, national origin age, disability, or sex, you can file a grievance with: Susan Rosky, Corporate Compliance Officer, 30 Wilson Rd., Williamsville N.Y. 14221, (716) 250-9493, fax (716) 856-3312 or [jkrause@arceriecounty.org](mailto:jkrause@arceriecounty.org). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Julianne Krause is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.